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EXPERIENCE

1. **Company**: Performanta

   Position: Cyber Security Engineer
   Year: 2019
   Duration: 1 August 2019 – 31 March 2020

Duties and Responsibilities:

My responsibilities as a McAfee ePO administrator focuses on system and endpoint agent health, agent management, policy deployment and maintenance in compliance.

Responsible for Production Operations of McAfee ePO and associated production management of products that use ePO to administer policy, which include the McAfee Agent,
HIPS, Encryption, Data Loss Prevention (DLP) for device control, VirusScan (VSE), Endpoint 10.

Duties and responsibilities :

• Daily Health Checks
• Information and Data Analysis
• McAfee policy Orchestrate Upgrade Implementer and Manager
• Manage all Information Security Technology for the client for all regions
• Attending and resolving encryption issues
• Report to the security committee
• Report to the IT Infrastructure and Operations committee
• Create automated daily and weekly security reports
• Server performance troubleshooting
• Put measures in place to combat ransomware attacks and other viruses

• Share security tips with end-users

ON-SITE COMPANY

- Government Pension Administration Agency
- *Government Employee Pension Fund*

2. **Company**: Credencesecurity

   Position: Pre-Sale Security Engineer
   Year: 2018
   Duration: 5 November 2018 – 31 July 2019

Duties and Responsibilities:
- Provide technical leadership and direction to customers and internal staff in the development of fully security integrated technology solutions in support of pre-sale activities in the assigned market.
- Acts as technical expert and consultant to develop and propose solutions that meet the technology and business requirements of assigned customers.
- Technical emphasis is on hardware capabilities, software requirements and system integration.
- Makes technical and sales presentations to customers technical staff and senior management.
- Conduct research, answers questions and removes objections that arise in a sales campaign.
- Assists in the analysis, design and development of fully integrated technology solutions.
- Works with Sales team to develop and implement specific account penetration strategies, produce account specific product and service and sales plans
- Makes technical and sales presentations to technical staff and top management.
- Anticipates technology and/or market trends and provides guidance on their application to external customers and feedback of business requirements engineering and marketing organizations.

ON-SITE COMPANY
Managing Digital Guardian DLP
- Bayport (Sandton)
- Brolink (Centurion)

3. **Company**: Dynamic Recovery Services
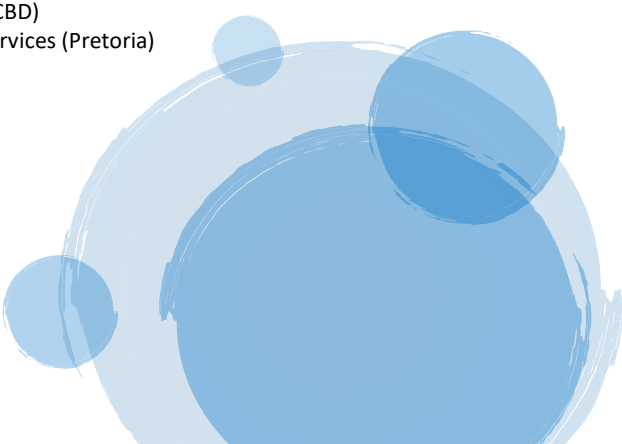
Position: Security Engineer Intern
Year: 2017
Duration: 1 January 2017 – 1 November 2018

Duties and Responsibilities

- Manage information security incidents, conduct thorough technical investigations, reporting on incidents, monitoring the network for security intrusions, and rogue systems.
- Implementation/Troubleshooting of information system security solutions and technologies.
- Risk management, project management, ICT Research.
- Information security threat and vulnerability management, and information security event as well as incident management.
- Understand various ICT and information security concepts, technologies and capabilities like:
  - o Master Repository updates
  - o Rogue System Events
  - o Server Tasks
  - o Distributed Repository replications
- Deployment of McAfee ENS, McAfee Agent, McAfee VirusScan, McAfee Endpoint Encryption, McAfee HIPS (Host Intrusion Prevention System, DRIVE ENCRYPTION, Vulnerability scanning and DLP.
- I communicate with users in person, telephonically or via email about potential threats to the work environment. I participate in the development and maintenance of information security policies in the McAfee ePO for different McAfee products.
- Oversee product deployments & upgrades.
- Daily monitoring to ensure anti-virus protection is maintained.
- Monitor/Analyze/Investigate VSE Compliance and monitor Scan Status.
- Researching about new attacks vectors and new products that can protect the organization's security posture.
- Monitor anti-virus alerts, product deployments and respond to any alerts. Keeping documentation up to date for example incident response documents, compile compliance reports etc.
- Ensure Anti-virus is up-to-date with the latest version and pattern files.
- Managing support tickets.

ON-SITE COMPANY
Managing McAfee EPO Application

1. Standardbank (Johannesburg CBD)
2. Department of Correctional Services (Pretoria)
3. Cell C

EDUCATION

Name of School   University of Pretoria
Qualification   Cybersecurity Certificate
Awarded   20 November 2018

Name of School   Vaal University of Technology
Qualification   Diploma in Information Technology
Awarded   12 June 2017

Name of school   Hoerskool Steynrus
Grade Passed   12
Year   2010

KEY CAREER ACHIEVEMENTS

- *Successfully Deployed McAfee Epo Application at DCS and Cell C.*
- *Was the only black women nominated the best hardworking intern among 10 Interns in 2017.*
- *Played crucial part in resolving attestation at Standardbank.*
- *Resolved malware on a frustrated Nedbank customer's laptop while I was an intern.*
- *Managing McAfee ePO administrator for Government Pension Administration Agency and Government Employee Pension Fund.*

SKILLS

- McAfee ePO endpoint solution management
- Microsoft Office Proficiency
- Encryption, IPS
- IDS an IPS
- Networking principals VMware, Microsoft server 2016,Powershell
- System analysis and Design
- Project management skills
- Malware analysis
- Thycotic
- Digital Guardian DLP
- VPN

CERTIFICATE ACHIEVEMENT

- Thycotic (Privilege Access Management)
- MCSA 2016
- McAfee – EPO Certification
- COMPTIA Network +
- COMPTIA Security +
- University of Pretoria Cybersecurity Certificate
- MTA: Networking Fundamentals
- MTA: Windows Server Administrator Fundamentals
- I.T Boot Camp NQF4+

REFERENCES

Full Name   Mr N Nkulu

Company Name   DRS (Dynamic Recovery Services)

Designation   Senior Security Consultant

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Full Name   Leslie Thomo

Company Name   Performanta

Designation   Cyber Security Engineer

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Full Name   Nosipho Pindela

Company Name   Bayport

Designation   Cyber Security Analyst

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